

POLICY AND PROCEDURE	
Policy Title: Aggressive Animal Violations	Program: Project Homekey, Live Oak Apartments
Approved by Name and Title: Megan Van Sant, Sr. Program Manager	Effective Date: June 1, 2023

Purpose

The mission of Live Oak Apartments is to provide safe and permanent housing for households experiencing homelessness or who are at-risk of homelessness. This project strives to provide a runway to re-stabilization and independence through strong support services tailored to the needs of each resident household.

To deliver on our mission, to the best of our ability we strive to provide a safe place at Live Oak apartments. We will not allow aggressive or violent animals on premises.

Background

Residents with authorized animals must follow the requirements and restrictions as described in both the Bridge Program Agreement and the Lease Agreement for Live Oak Apartments, as well as follow all local ordinances. Visitor's pets are not allowed on the property unless as a certified ADA service animal and must follow the same requirements and restrictions.

Definitions

Aggressive Animal: an animal that exhibits behaviors that may harm an individual or other animal. These behaviors include lunging, growling, snapping, and biting, or any behavior that makes others feel unsafe or prevents staff from completing their work without fear of harm, or behavior that impedes a resident's peaceful enjoyment of their home.

Procedure

When an animal shows aggressive behavior, the resident will receive a written warning.

A second incident of aggressive behavior will result in a meeting with the resident and support staff to address the issue. Staff will attempt to support resident in finding behavior training or other corrective resources for the animal.

Harm or injury caused by an animal to any person or other animal is cause for immediate removal of the animal from the property.

An animal breaking free from the control of the handler is cause for immediate removal of the animal from the property.

RCHDC Property Management staff issues all warnings and enforces the animal requirements and restrictions as outlined in the Bridge Program Agreement and Lease Agreement for Live Oak Apartments and as allowed by Federal, State, and local laws.