Registered Caregiver
Frequently Asked Questions

Our staff continues to develop procedures and improvements to better support your needs and provide you with a safe and comfortable home. Our optional Caregiver Registration allows members of your care team to come more easily to your home.

What is a Registered Caregiver?

A Caregiver is a person who provides you with housecleaning support, runs personal errands, provides childcare or transportation, or cleans your home; or is a behavioral health worker, VA worker, or family member or friend who helps with regular care.

A Caregiver provides support services during regular business hours, which are generally 8 am to 6 pm Monday through Friday. If a Caregiver needs to work after regular business hours, you may submit an After-hours Caregiver Registration request.

A Caregiver is not a friend or family member who is just visiting or spending time with a resident.

How does caregiver registration work?

When a Registered Caregiver visits you, they are allowed to sign in and proceed directly to your door, and to sign out and depart without a resident escort.

This means no waiting for you to greet them in the lobby!

How do I register my Caregiver?

Please complete the "Caregiver Registration Form," for any Caregiver you want to be allowed to sign in and proceed directly to your door, and to sign out and depart without a resident escort. The Caregiver must also sign the Code of Conduct.

Misuse of the Registered Caregiver Designation

The Registered Caregiver designation is not for your other friends or family; it is only for members of your Care Team. Other friends or family are Guests and must sign in and wait for you to escort them from the lobby to your room and must sign-out and be escorted to the lobby when leaving.

Misuse of the Caregiver designation for a friend or family member will result in revocation of the Caregiver registration status and, depending upon the situation, may lead to revocation of the friend or family member's visitation privileges.

Emergency Maintenance
1-800-363-5050

Onsite RCHDC Staff
707-240-5015

Onsite Program Support Staff
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